Communicator 6.1
CHANGELOG

6.1 - August 21, 2020

New Features

› Added typing indicator for single and group conversations
› Added support to pin chat sessions on top
› Added support to forward textual and file messages
› Added support for chat admin to remove chat participants
› Added context menu on sender name and avatar in group conversations for quick actions (chat, call, contact information)
› Join meeting audio from Communicator mobile
› Added support to join a dynamic conference from history
› Added support for public meetings

Bug Fixes & Improvements

› Updated German translation
› Updated Spanish translation
› Added support to handle compatibility issues in chat
› Added support for finding invited participant by email for meeting
› Replaced "kick" with "remove" in call conference screens
› Added support to open chat session menu by right clicking on a session
› Changed default avatar background
› Changed group avatar
› Added group name in notification popup for group chat messages

- Added group avatar in notification popup on Windows
- Video participants in meetings are sorted. At the top, participants with video enabled sorted by name, then participants with video disabled also sorted by name
- Added user avatars in schedule meeting dialog
- Removed the mouse and keyboard presenter priority
- Fixed bug where Queues sorting doesn't work when sorting by Waiting, Busy, Idle or Paused in Queues tab
- Fixed bug where "Left" was displayed in chat info if the admin leaves another group
- Fixed bug where "Left" is not removed after someone has added us again and we are admin of that group
- Fixed issue with black square around status icon on Ubuntu
- Fixed bug with scaling of remote DTMF window by making it fixed size
- Fixed bug where pressing Esc doesn't close emoji popup on Ubuntu
- Fixed bug where pressing Esc closes chat window instead of emoji popup on macOS
- Fixed bug where Call option was enabled for missed call from dynamic conferences
- Fixed bug when user was not able to unmute after the meeting is started from a call
- Fixed bug when user was not able to join a started recurring meeting from the drop down menu in meeting module window
- Fixed bug when meeting failed to start from group chat if there are more then 20 participants
- Fixed crash if a meeting is disconnected from a video server
- Fixed bug where the status field in meeting details view in meeting list window is not displayed
- Fixed issue where messages from single and group chat were stacked in Ubuntu notifications
- Fixed issue with html messages in popup notifications on windows

6.0.1 - May 12, 2020

Bug Fixes & Improvements

› Added Portuguese translation
› Added support to show all users in meeting invite list
› Added support to auto reconnect to meeting on connector connection loss
› Updated French, German and Italian translations
› Fixed bug where a call cannot be transferred by using drag&drop inside of the Agent panel
› Fixed bug where transfer button is disabled for all non-dialer calls when using Agent/Supervisor edition
› Fixed bug where transfer, park and voicemail buttons always stay enabled after establishing one call in a campaign while logged in as a dynamic agent
› Fixed bug where HOLD button is always enabled in Dialer (even when call is not yet connected)
› Fixed bug where application would display wrong user name after a meeting is started
› Fixed bugs in Wallboard in Supervisor panel when using French language
› Fixed bug where headers in Agents tab weren't translated in various languages
› Fixed bug where Queues were not sorted correctly in Supervisor panel
› Fixed bug where Wallboard filtering affects Queues tab data
› Fixed bug with blurry status icons in main window
› Fixed flickering when shared screen is resized
› Fixed join meeting automatically when waiting for the organizer
› Fixed region sharing screenshot coordinates on high dpi displays
› Fixed video resize when camera is changed
› Fixed bug where the user interface is frozen for some time after the meeting is finished

6.0.0 - April 14, 2020

New Features

› Unified chat
› New chat history search
› Persistent groups with option to change names
› Mute group options
› Added option to "Close All Chats" in global Chat options menu
› Added option "Close All Except This Conversation" in the options menu for a chat conversation
› File sharing across devices
› Unified presence
› Meeting module with audio/video conferencing, instant messaging and screen sharing
› New Design for Agent Edition
› Outbound Call Center (Dialer)
› Personal Callback
› Integrated Web Browser for CRM Popup, Call Popup and Queue URL Popup
› Project codes
› Blended Call Center
› Extended Supervisor edition with Agent edition features
› Statistics for the entire call center
› Change agent direction as a Supervisor
› Improved Agent Statistics
› Campaign statistics
› Central Phone Book
› Scaling managed by the operating system

- › Additional macros for Call Popup
- › Added warning indicator for Skype module if application was not found
- › Increased call limit to 10 in softphone mode
- › Improved department filtering in main window
- › Added notifications badge for Microsoft Windows
- › Added option to open chat from the call history list

Bug Fixes & Improvements

- › Fixed issue where agents could not be paused if there are no pause reasons defined on the server
- › Fixed issue where Google email is changed in Preferences but old email's contacts are synced
- › Fixed issue where switching app profile does not change user logged into OSC
- › Fixed issue where currently running release is presented as an available update
- › Fixed crash when trying to send fax from an extension marked as "Do not show in desktop/mobile app" on the server
- › Improved error message in case your account has no Edition Permissions granted
- › Improved Outlook contacts sync to include contacts from subfolders
- › Improved dialog for submitting feedback from the application
- › Improved application logo
- › Improved emojis rendering
- › Mask agent pin when logging in into Agent or Supervisor edition
- › Improved dialling to preserve plus prefix in order to prevent local calls being mistaken for an international call and vice-versa